



CUSTOMER PREMISES EQUIPMENT & STANDARD INSTALLATION

Terms and Conditions



STANDARD INSTALLATION

The average duration of a Standard KIS Wireless installation is 2 hours, this includes:

- the mounting of brackets
- pointing of the transmitter
- cabling and connection to the customer's computer or network

The installation price includes Site Survey which forms part of installation, the installation of the CPE and accessories, but does not include travel and accommodation. If the preparation of the customer's premises required special preparations or it was a complex installation, the customer will be liable for that additional cost.

- **Installation price includes:**
 - Travel cost within 20 km radius from the installer's premises.
 - Installation through Qualified Installer
 - Installation to an outside wall as determined during the site survey. Installations higher than 3m are non-standard. Wall mounts can only be mounted to surfaces or building materials that can support the wall mount.
- **The Customer Premises Equipment (CPE) consists of:**
 - 50mm x 1.6mm X 2m pole painted red oxide
 - 47cm Wallmount Tripod bracket
 - Ubiquiti 56Hz Airmax MIMO NanoBeam
 - Ubiquiti AirGateway PoE Indoor AP Long Range router
- **The installer will supply the following as part of the CPE and Installation which form part of the Standard Installation fee**
 - Cable x 20m
 - Roll bolts x3
 - U bolts x 3
- Testing of connectivity; Connecting the system to one computer
- Demonstrate the KIS Wireless system is operational by browsing the internet. The setup of any additional service or products is non- standard and for the account of the customer

NON-STANDARD INSTALLATION

The following are Non-Standard Installation items:

- Preparation of the installation site, contractors work, ground works, removal of trees
- Safety of the site, people and equipment
- Sites with no line of sight to the Access Points (high sites/ tower) that required fabricated mounts
- Sites in estates where the rules are not clear or it may take time and a process to determine
- Rental property and landlord has not approved installation yet.
- Installations higher than 3m or sites where special health and safety regulations are required
- Site where trenching work is needed
- Installation sites in or on high-rise buildings
- Roof Mounts, pole extensions, single pole mounts, Non-Pen Mounts
- Earth spike, where necessary
- More than the standard length (20M) of cable
- Drilling through more than 1 outer wall
- Configuration of the customer's Local Area Network

The customer is responsible for the following:

- Serviceable Computer as specified to connect to
- Availability of electricity, customer to provide surge protected 220V Mains Supply at the premises
- Safety of the site, installation team and equipment
- Permits and or zoning variances where applicable
- Non-Standard installation
- Outdoor Equipment Installation

The following are important with regards to the positioning of outdoor equipment installation:

- **The installed Wireless CPE should have line of sight to the high sights/tower with installation and in future**
- The mount and underlying structure must hold the antenna pointed towards the high sites/tower even in severe conditions
- The site should be easy to access for installation and routine maintenance

Rates for Non-Standard Installation items

Description of Non-Standard Items	Cost
Additional Cable	R7.00 / m
Additional Wall Mount Extension	TBA
Additional Wall Mount Extension Clamp	TBA
Earth Spike	R250.00
Additional Labour	R399 /hour

Initial